

STAINGUARD™ TEN-YEAR WARRANTY AND CARE GUIDE

Congratulations on making an excellent decision to purchase StainGuard™ and its exceptional warranty. Since StainGuard™ is waterproof it prevents stains and moisture from reaching the top of your mattress. This added protection acts as a warranty saver on your mattress' warranty since most manufacturers will not honor a warranty on a stained or soiled product. If the top of your mattress cannot be cleaned to sanitary condition, Fabrictech International will replace your mattress at no charge (exclusive of transportation costs) to you during the first ten years of mattress warranty period.

CLEANING INSTRUCTIONS AND CARE GUIDE

Follow these easy cleaning instructions and you'll, not only keep your StainGuard™ clean and sanitized, but you'll also ensure that this warranty remains in effect. StainGuard™ is machine washable in warm water and can be dried on warm heat. Please be aware during the drying cycle to reposition several times to avoid scorching. Any common household detergents and pre-wash stain removers can be used with the exception of those containing solvents or chlorine bleaches. Do not iron or dry clean. Between machine washings, StainGuard™ can be cleaned without removing from mattress simply by brushing or vacuuming. Launder the StainGuard™ once a month to avoid a build up of hair and body oils. For directions on cleaning a mattress please call Fabrictech International Customer Service. Do not attempt to clean your mattress with household cleaners as this will void the StainGuard™ warranty.

NOTE: Ironing this product or using cleaners containing solvents or bleaches may compromise the fabric's waterproof properties and will void this warranty.

For additional cleaning and care tips or to register your warranty, visit our web site at www.fabrictech.com or call toll free 1-800-758-8563.

WARRANTY COVERAGE

This warranty is valid to the original purchaser of a new mattress for residential use only and is not transferable. This warranty covers the top of the mattress for spills, stains, accidental cuts, rips and tears during normal household use and covers all beverages and food normally consumed by humans and pets, and all bodily fluids from humans and pets except as specifically disallowed (see "Warranty Exclusions" below).

SERVICE PROCESS

If, within the ten-year period, your StainGuard™ requires replacement, a new protector will be sent to you via UPS, FedEx, DHL or the U.S. Postal Service along with a prepaid call tag for return of the damaged or defective protector. Protectors must be returned within 30 days to maintain active warranty status. StainGuard™ replacements are covered for a period of ten years from date of delivery/pick up of your mattress at no charge. Warranty will be void if the original/damaged StainGuard™ is not returned within thirty (30) days of receipt of the replacement. Replacement of protector is limited to two (2) during the ten-year period. Mattress replacements are limited to one per purchase.

If, within the ten-year period, mattress ticking absorbs a stain through the StainGuard™ that cannot be removed with a cleaner recommended only by Fabrictech International, Fabrictech International's Warranty Claims Department will then arrange for a professional cleaning company to service the stained area at no charge to the original purchaser. Once a claim has been initiated, service call must be arranged within ten business days and Fabrictech International or their service agents must be allowed access to the mattress in order to perform the necessary warranty work.

If the authorized cleaning technician cannot remove the stain (s) on the top of the mattress, Fabrictech International will purchase a new mattress of equal value to the original mattress purchased through the selling retailer. Replacements have no cash value. Delivery, any tax or set up arrangements as well as transportation and disposal charges, if any, are the responsibility of the consumer and/or the selling retailer. If selling retailer is not available to service replacement, Fabrictech International's liability will be limited solely to purchase price of the StainGuard™ and its warranty. In no event will Fabrictech International be responsible for a ticking match. Full mattress replacements are limited to one (1) per purchase and mattress replacement completes this warranty.

CUSTOMER'S RESPONSIBILITIES

In order to qualify for service, the StainGuard™ must have been purchased with a new mattress that was delivered / picked up soil- and stain-free from the store where purchased. Mattress and StainGuard™ must appear on the same invoice to qualify for extended warranty service. The StainGuard™ must be applied to the mattress at all times.

Proof of purchase (original sales receipt and warranty documents) is required for all claims. Stains must be reported no later than five business days after occurrence. Failure to report stains in a timely manner will void this warranty.

ACCUMULATING STAINS ON YOUR MATTRESS OVER TIME IS DEEMED NEGLIGENCE AND WILL VOID THIS WARRANTY.

This warranty will be void if the customer a) attempts to remove stain(s) through any other methods or with any other cleaners or stain removers than those outlined herein, b) launders or cleans StainGuard™ in any manner other than those outlined herein, or c) applies StainGuard™ improperly onto mattress or attempts to turn or move mattress without first removing StainGuard™ from mattress.

WARRANTY EXCLUSIONS

Mattresses used for commercial, institutional, or rental purposes, or related to the following stains/situations: stains on the sides of the mattress or those resulting from medical incontinence or medical conditions, unknown stains, stain(s) present for an unknown period of time, overall staining, harsh caustic acids, dyes and dye transfers, willful destruction; bleaches; improper laundering and/or cleaning methods/agents, sweat stains or build up of hair and body oil stains due to failure to launder protector on monthly basis, ironing, burns; multiple stains that have accumulated over time; stains caused by delivery or moving damage; mattresses that have been mishandled, abused, neglected; willful destruction or exposure directly or indirectly to the elements (sun, rain, etc.); damage related to turning or moving mattress; ticking that is non-colorfast; cuts, rips or tears caused by animals (repeated pet bodily fluid stains are considered preventable and are not covered), stains caused during commission of a crime, natural disasters and acts of God (including fire, flood, hurricane, tornado, burst pipes, etc.); stains not resulting from a failure of the StainGuard™; stains resulting from a StainGuard™ that has been physically compromised by rips, tears, cuts or animal damage; stains on a box spring/foundation, carpet or flooring due to run off or any loss that is covered under an insurance policy.

IMPORTANT NOTE: This warranty does not relieve manufacturer's obligation to service and/or replace mattress as outlined in mattress manufacturers warranty for any reason other than if an independent service agent deems mattress unsanitary.

CONTACTING Fabrictech International

Please report your claim by phone.

Toll Free Warranty Customer Service: 1-800-758-8563

You may request a copy of your warranty via email.

Customer Service email: warranty@fabrictech.com

NO EXPRESS WARRANTY OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR EXPRESS WARRANTY OF ANY OTHER NATURE IS GRANTED HEREIN. NO ONE IS AUTHORIZED TO ASSUME FOR FABRICTECH INTERNATIONAL ANY LIABILITY IN CONNECTION WITH THE USE OF STAINGUARD™ OTHER THAN LIABILITY EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY. THE DURATION OF ALL IMPLIED WARRANTIES IS LIMITED TO THE PERIOD FROM THE DATE ON WHICH STAINGUARD™ WAS PURCHASED. YOUR RIGHTS UNDER THIS WARRANTY ARE YOUR EXCLUSIVE REMEDIES FOR ANY FAILURE OF

STAINGUARD™ TO COMPLY WITH ANY EXPRESS OR IMPLIED WARRANTY. FABRICTECH INTERNATIONAL SHALL NOT BE LIABLE IN EITHER TORT OR CONTRACT FOR ANY LOSS OR DAMAGE, WHETHER DIRECT, CONSEQUENTIAL, OR INCIDENTAL ARISING OUT OF THE USE OR INABILITY TO USE STAINGUARD™ OR ANY BREACH BY FABRICTECH INTERNATIONAL OF ANY EXPRESS OR IMPLIED WARRANTY. **KEEP THIS WARRANTY INFORMATION ALONG WITH YOUR SALES RECEIPT FOR FUTURE REFERENCE AND WARRANTY CLAIMS. 2010**