



## LIMITED WARRANTY AND CARE INSTRUCTIONS

### Care Instructions

The following care instructions can help preserve your warranty rights:

- Rotate your mattress from end-to-end at 2 weeks and then every 2-3 months thereafter.
- King and Queen mattress sets must be supported by an appropriate frame having a rigid center bridge bar with a supporting leg and at least (i) 5 legs, or (ii) 5 equally spaced hardwood cross-slats.
- Use a quilted mattress pad to avoid stains.
- When moving, carton your mattress and transport it on its side.
- Do not remove the law tag or label containing the model name.
- Do not bend, stand or jump on the mattress.
- Do not use cleaning fluids on the product.
- Do not smoke in bed or expose the mattress to open flame or fire.\*
- Do not lift your mattress by its handles. Handles should only be used for positioning the mattress on the foundation.

### How to Make a Warranty Claim

If you discover a defect in your mattress or foundation, please contact the authorized Sherwood dealer where you purchased your sleep set. If the dealer is no longer in business or you have moved outside the service area, please contact Sherwood's Customer Service Department. Copy of the original bill of sale is needed to determine the original date of purchase and the Purchase Price. The label containing the model name and the law label must be attached to identify the bedding and validate this Limited Warranty. You must be the original purchaser of the product for this Limited Warranty to be valid.

### What is covered by this Warranty?

If a defect occurs during the Warranty Period, Sherwood shall, at its discretion, repair or replace your mattress or foundation after a complete inspection and determination that the damage is a result of a manufacturing defect during normal use. The fee for repair or replacement for product that is in the Prorated Period of ownership is calculated as follows:  $(\text{Purchase Price}) \times (\# \text{ of Years Owned}) \div (\text{Warranty Period})$ . In all cases, transportation costs of the product to and from the store or factory, as applicable, are not covered by this Limited Warranty and are the responsibility of the purchaser. If the identical product is not available, Sherwood may substitute a product of comparable value. In the event of repair or replacement, the Warranty Period shall continue from your original purchase date. This Limited Warranty is only valid for the original purchaser of the product.

## What is not covered by this Warranty?

- Claims made by anyone other than the original purchaser of the product.
- Claims made outside the United States.
- Product that is purchased from an unauthorized Sherwood dealer.
- Structural damage from using an improper bed frame (see Care Instructions).
- Structural damage from not using the mattress in conjunction with a matching foundation or equivalent (see 1633 law label affixed to mattress for matching foundation(s)).
- Burned, stained or soiled fabric, even if the product is defective.
- Damage due to abuse such as bending, or standing or jumping on the mattress.
- Comfort or firmness preference of the product.
- Body impressions less than 1.5" (3/4" for smooth top or non-quilted type mattresses).
- Body impressions less than the amounts indicated are caused by the natural compression and settling of quality upholstery materials and are not considered a manufacturing defect. They are an indication that the upholstery layers are conforming to your body's individual contours.
- Floor models and bedding sold "As-Is".
- Replacement of a non-defective piece in the sleep set because the matching piece is defective.
- Handles and Corner Guards.
- Transportation costs of the product to and from the store or factory, as applicable.

## How long is the Warranty Period?

The Warranty Period begins on the date of purchase shown on your sales receipt and follows the Warranty Schedule below. To determine the Warranty Period that applies to your product, see the 3-Digit Code shown on the law tag affixed to your mattress and refer to the following Warranty Schedule:

<b>3-Digit Code</b>	<b>Warranty Period</b>	<b>Non-Prorated Period</b>	<b>Prorated Period</b>
000	No Warranty	N/A	N/A
110	1 Year	Year 1	N/A
330	3 Years	Years 1-3	N/A
550	5 Years	Year 1-5	N/A
100	10 Years	Years 1-10	N/A
150	15 Years	Years 1-15	N/A
514	5 Years	Year 1	Years 2-5
109	10 Years	Year 1	Years 2-10
103	10 Years	Years 1-3	Years 4-10
105	10 Years	Years 1-5	Years 6-10
200	20 Years	Years 1-10	Years 11-20

ANY AND ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY. THE SERVICE TERMS STATED IN THIS LIMITED WARRANTY SHALL BE THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF PRODUCT FAILURE DURING THE WARRANTY PERIOD. SHERWOOD SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OF THIS PRODUCT OR INABILITY TO USE THIS PRODUCT, OR FOR THE BREACH OF THIS OR ANY OTHER EXPRESS OR IMPLIED WARRANTY.

This Limited Warranty is valid only in the United States and gives you specific legal rights that may vary from state to state.

\* Your product meets the requirements of the Federal Flammability Standard, 16 CFR 1633, when your mattress is used alone or with one of the foundations specified on the 1633 law label affixed to your mattress. Although your product meets federal flammability standards, its flame resistance may be impaired if any of the following occur: a non-matching mattress and foundation are used together; the outer cover of the mattress or foundation is damaged, torn or punctured; or mattress handles are torn from the side of the mattress.

-