



GROWING LUXURY BEDS FROM NATURE™

SPINK AND EDGAR MATTRESS CARE GUIDE

Congratulations on choosing one of the world's finest hand-crafted beds. We at Spink & Edgar are delighted that you have decided to invest in what we believe is simply the best night's sleep money can buy. To ensure you enjoy your Spink & Edgar bed at its best throughout its lifespan, we would like to draw your attention to some of its unique characteristics and offer some simple suggestions on how to keep it in good condition.

On delivery, Spink and Edgar pocket sprung mattresses are heavy. We advise that you seek assistance to move and rotate the mattress. Handles are provided to assist with this but they should not be used to carry the mattress. Spink and Edgar mattresses are designed to be slightly shorter than the base. This is to accommodate headboards and bedding. They are hand crafted and by their very nature will vary slightly in size. To this end, there may be a size variation of + / - 3/4".

Do not be concerned if your mattress appears shorter than its box spring on delivery. The Spink & Edgar pocketed coil spring system does not use metal border rods or glue and can possibly compress during shipment. Once settled and in normal use, it will return to its correct size.

Your new bed may feel different from any you have previously used and it may therefore take a period of time for your body to become accustomed to the different comfort and support level that your new bed offers. The multi-tiered spring system is layered with high quality upholstery and a mixture of natural materials, which provides supreme comfort and support over many years.

It is important to ventilate your new mattress upon receiving it. Unwrap your mattress and leave it in a well ventilated room for a few hours before sleeping on it. Spink and Edgar mattresses are made from the finest natural fillings and therefore your mattress may have a natural smell to it. This will dissipate after a few days.

UPHOLSTERY SETTLEMENT: Spink and Edgar mattresses, which are upholstered using the finest quality fillings such as Egyptian Cotton, British Wool, Hempure, Cashmere, Silk etc., will tend to settle over the first few weeks or months. Do not worry if hollows appear in the sleeping areas of your mattress leaving a central area of unsettled fillings. This is caused as a result of the fillings compacting under your body weight. This is quite normal and is not a fault. By following the rotating instructions below, in due course the fillings will compress to a near even level over the entire mattress surface.



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ROTATING YOUR NON-TURN MATTRESS: Your mattress is a non-turn mattress which means it only has one sleeping surface. Due to the upholstery settlement small hollows will develop in the sleeping areas of your mattress. To minimize hollows in the sleeping area you should rotate your mattress 180 degrees every week for the first twelve weeks and thereafter on a monthly basis.

MATTRESS PROTECTION: We strongly recommend the use of a mattress protector or mattress pad. Mattresses need to breathe so avoid using a plastic sheet as this will lead to damage through condensation.

AIRING YOUR MATTRESS: Leave your mattress to air on a daily or weekly basis - simply leave the bed linen turned back for a few hours each time.

TUFTING: Tufting ensures that the upholstery layers in your mattress remain in place. Under strain, tufts can snap. In the unlikely event that this should happen, contact your retailer who will arrange to have the tuft replaced in your home.

GENERAL ADVICE

- Do not fold or roll your mattress as this will damage the frame and/or the spring unit contained within the mattress.
- It should always be kept flat when being stored or transported.
- Never use a plastic sheet or a plastic bag on your mattress as this will lead to damage through condensation.
- Do not jump on your bed. This will damage the springs and the base of the bed.

There is a 20 year Warranty and it is with the retailer that the purchaser's contract of sale exists. In the unlikely event that a problem should arise, you should contact the retailer within one month of the problem occurring. The retailer will establish the nature of the alleged complaint and an appropriate course of action.

Where mattresses are used on a Box Spring other than that supplied by Spink & Edgar, they must be compatible with our standards. Failure to comply with these requirements will render the guarantee invalid.

Faults resulting from unreasonable or improper use will not be covered by this warranty.

Examples of such misuse would include:

- Allowing the product to become soiled or insanitary.
- Ignoring the Care Instructions.
- Subjecting the product to excessive wear and tear.
- Where a mattress is used with a base which is not fit for purpose, or in the case of slatted bases, where the gap between the slats are greater than 3".
- Rolling or folding your mattress.

Following these simple guidelines will ensure your mattress stays in prime condition and that you will enjoy greater comfort and a better night's sleep.

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